









Deprivation: Over half of population live in 25% most deprived

Lower Super Output Areas

Population: High BME population. Muslim: 3rd highest Local Authority in the country

Housing: 46% housing stock below Decent Homes Standard

Education: 40% adults no educational qualifications.

Transport: 58% pensioners no access to own transport

Income: Average earnings 22% lower than national average

Worklessness:34% Borough 'economically inactive'.

1 in 4 children live in workless household





- NHS Choose Well campaign summer 2012
- "Your high street pharmacy can give you expert advice without an appointment"
- A winter campaign is planned.
- Ask Your Pharmacist week
- Self Care Week







How can we make a difference:

To improve the life chances of our residents

Initiate Whole System Change –The Healthy Living Pharmacy

Achieve Transformational difference to Health & Wellbeing outcomes in a population

A Healthy Living Pharmacy:

- ✓ Consistently delivers a broad range of commissioned services from high professional standard premises.
- ✓ Behaves pro-actively in supporting health and wellbeing-including a Health Trainer or Champion.
- √ Is accessible and approachable: valued and trusted
- ✓ Works closely with other healthcare providers
- ✓ Is easily identifiable to the public and other healthcare professionals.







Emerging evidence in East Lancashire:

Smoking quits Before HLP During HLP HLP Pharmacies 38% 47%

Non HLP 34% 35%

HLP Pharmacies rate is now 12% higher than non HLP

Medicines optimisation:

Medicines Use Review

-developing MUR plus

New Medicines Service

- Transfer of care 1/2 interface



Medicine Use Review's

	Before HLP	During HLP
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HLP	2026	2882 up by 42%	
Non HLP	7711	609 down by 21%	, O



Mur plus e.g. COPD/Asthma

Improved patient outcomes
Reduced wastage of inhaler therapy
Evidence of improved patient outcomes



However the real story.....



..... what difference does it make to our local population?



