

#### Review of Self Care Week 2013









#### What is Self Care Week?

- ♣ Self Care Week (SCW) is an annual national awareness campaign to promote the benefits of people looking after their own health.
- ♣ The first national SCW ran in 2009 organised by the Department of Health(DH).
- ♣ In 2011 the Self Care Forum was invited to help with the campaign by the former Care Services Minister, Paul Burstow MP, with successive Ministers supporting Self Care Week.







#### The Aim of SCW 2013

♣ For 2013, our aim was to encourage NHS organisations, patient groups and other health interested agencies to use this year's theme "Self Care for Life – take control" to target their own audiences, to support them to self care for life, choose healthy options and take control of their health and their life.







#### Review

- This review highlights the impact of the campaign, showcasing how it was promoted nationally, regionally and locally.
- Looking also at the vehicles used for relaying campaign messages such as websites and social media.
- And featuring details of other national campaigns which helped to strengthen promotion of the self care messages.







#### **Review Headlines**

- Self Care Week achieved national prominence when Earl Howe, the Health Minister launched Self Care Week on 12 November
- ♣ The number of local activities increased by 50% compared to last year with almost 100 campaigns being run mostly by CCGs
- Local coverage of Self Care Week was successful with almost 100 pieces including online, press and radio
- Material available on the Self Care Forum website proved popular with NHS organisations resulting in 2164 downloads of the fact sheets
- ♣ The emerging theme for Self Care Week 2013 was winter pressures and the local population's use of emergency and primary care services signposting to self care as the most appropriate action.
- ♣ PAGB's Treat Yourself Better without antibiotics campaign linked Self Care Week, European Antibiotics Awareness Day, RCGP's Target antibiotic prescribing providing a coherent message on colds and flu and antibiotic prescribing.







#### **Learnings for Next Year**

- We need to begin promoting Self Care Week 2014 earlier.
- Better and earlier engagement is needed with Self Care Week partners such as NHS England and CCGs
- Alignment is needed with Self Care Week partners also launching self care campaigns to ensure consistency of messages
- Agree in advance how the impact of the campaign can be measured







#### **National**







#### **Health Minister Launches Self Care Week**

♣ SWC was launched at the 15<sup>th</sup> Annual Self Care Conference by the Health Minister, Earl Howe on 12 November



More than 100 people from CCGs, patient groups, medical, nursing and pharmacy organisations and industry were present at the launch.







# NHS England Communicates Self Care Week to its 1.2m NHS population

- NHS England highlighted SCW through their internal channels via
  - comms.link
  - the NHS England bulletin (6000 staff members)
  - CCG Bulletin
  - Commissioning Support Units

These communications had the potential to reach

1.2m people working in the NHS



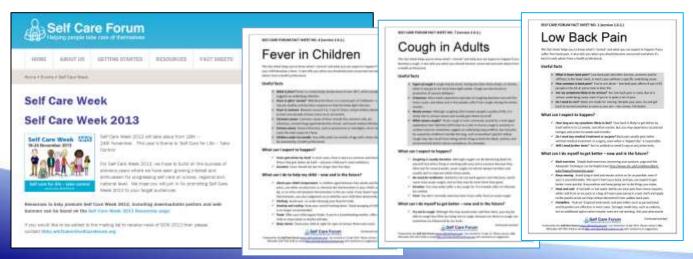




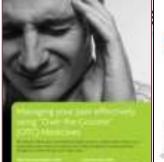
#### Self Care Forum Drives Traffic to Self Care

♣ The Self Care Forum website offered resources to NHS and other health organisations to support their promotion of SCW to their audiences. Newsletters and emails with tips and encouragement were also circulated widely

The Self Care Week page was visited over 2,948 times from Sept – Nov. During this time, the Self Care Forum Fact Sheets were the most popular resource, with 3299 page views and 2164 downloads.







#### Self Care Week

18-24 November 2013



elf care for life - take control

**Self Care Week** 

18-24 November 2013 www.nhs.uk/selfcare



hs.uk/selfcare

E Self Care Forum

NHS

#### SELF CARE FOR UNIFACT SHEET NO. 4 (section 1.0.1.)

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#### MAKE THE RIGHT CALL



Helping you look after yourself this winter



# Some Material Available on the Self Care Forum Website



Self Care Week
18-24 November 2013
Self care for life – take control



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Self Care for Life – Take Control



#### Is Your Medicine Cabinet fit for Winter?

↓ 12 Nov – Is Your Medicine Cabinet fit for Winter? Is a winter campaign run by the Self Care Forum for Self Care Week to encourage audiences to address their medicine cabinet before the start of the coughs and colds season.









## Antibiotics don't help colds and flu

♣ As a partner of Self Care Week PAGB together with Pharmacy Voice supported the Week with a consumer information campaign entitled "Treat Yourself Better without Antibiotics". It was launched at the Annual Self Care Conference and aimed to inform and educate patients about the use of antibiotic for winter complaints. The campaign runs throughout the winter.









#### **NHS Choices Tweets Self Care Week**

- ♣ A Self Care Week page, aimed at patients and the public, was uploaded on the NHS Choices website on August 2013, and promoted on its homepage from 18 – 24 November.
- NHS Choices also tweeted.

Their SCW tweets reached 111,335 accounts

The "what is self care?" page had 5454 visits between Sept - Nov

The "self care week" page had 3339 visits between Sept – Nov





Self care week aims to help people manage their long term conditions with the greatest independence. Read up here bit.ly/I1r5yb

05:52 PM - 19 Nov 13







## **Public Health England Targets Self Care**

- ♣ Self Care Week purposely falls in the same week of European Antibiotics Awareness Day (EAAD) (18<sup>th</sup> November) as this message is about understanding that antibiotics is not effective on colds and flu.
- ♣ This is clearly an important message and for EAAD this year, the RCGP and Public Health England ran "Target", a joint campaign which offers advice and support to health care professionals to educate their patients about the use of antibiotics. The campaign includes Self Care Week materials and mentions the campaign.









#### Doctors urged to self care

- ♣ The BMA urged their membership to protect themselves against flu as part of their SCW promotion.
- ♣ The RCN raised awareness of the campaign to their membership via internal newsletters and website.
- National Pharmacist Association highlighted SCW to their membership via newsletters and their website.
- ♣ Selfmanagement.uk promoted SCW to their membership online and via media sources including Yorkshire Radio.







#### Pharmacists Get Involved in Self Care

- The National Pharmacist Association, which organises Ask Your Pharmacist Week (AYPW), is a partner of Self Care Week.
- ♣ These two annual awareness campaigns have always been aligned and the Weeks are run consecutively to extend the promotion of self care messages. The 2013 campaign AYPW message encouraged people to think "pharmacy first" to avoid unnecessary GP and A+E visits.

Many pharmacists continued the self care message by also supporting Self Care Week.









## Regional

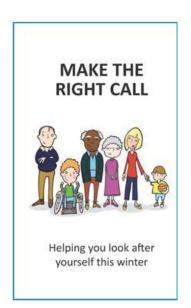






#### Fire Men help people Self Care

- West Midlands Fire Service held events to highlight the benefits of self care to their population and workforce.
  WEST MIDLANDS FIRE SERVICE
- ♣ NHS Central Southern Commissioning Service Unit launched a self care leaflet for their population. The leaflet has been made available for other organisations to use.
- Pennine Care NHS Trust held a series of workshops and a self care conference focusing on empowering local communities in the Greater Manchester area.









#### Local







## **Almost 100 Self Care Week Campaigns**

- Most of the promotion of SCW happened at a local level with the majority of activity through Clinical Commissioning Groups.
- Campaign messages mainly focussed on local residents use of health services, urging the population to use the right service for the right treatment.

Almost 100 local campaigns were run across England, Wales and the Isle of Man by local authorities, health organisations, patient agencies and charities.







## Self Care Schools Competition in Bracknell

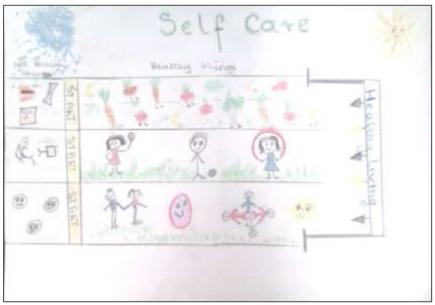
South Sefton CCG held events for carers and their families.



South Sefton Clinical Commissioning Group

♣ Bracknell Forest Council were particularly active during the week with community events including Street Doctor, keep fit sessions, health workshops and health stalls with blood pressure testing. Activities also included a self care schools competition.











#### Self Care Info shown outside Town Hall

Bradford's Hale Healthy Living Project compiled a SCW information pack for local organisations and health information was shown on screens in GP practices and outside Bradford Town Hall.



♣ NHS West Cheshire CCG held a number of events with other local organisations to promote SCW to engage their local population including a Self Care Day and launching of pharmacy first campaign.









## **GP TV Screens Highlight Self Care**

- Crowdhealth promoted information on their website and through their SoMe feeds.
  crowdhealth
- ♣ Forton Medical Practice in Gosport highlighted self care through TV screens and their website.
- ♣ NHS Dorset CCG launched a brand new self care service to their population to support patients, carers and local health professionals with long term conditions.









#### Look After Your Selfie!

- + Haughton Thornley Medical Practice's PPG organised events to highlight SCW.
- ↓ Lincoln Green Medical Practice's nurse promoted SCW through their Leeds Respiratory Network twitter feed and facebook page.
- ♣ Self Help Nottingham and Nottinghamshire promoted SCW by encouraging people to "look after their selfie".









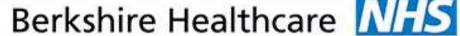
## Isn't Every Week Self Care Week?

Weldricks Pharmacy and Total Health Pharmacy promoted SCW and tweeted.





Berkshire Health Foundation Trust held events to offer self care advice to locals on areas of mental health, COPD and carer's rights. Asking the question "Isn't every week self care week?"





**NHS Foundation Trust** 







#### **Waiting Room Displays SCF Fact Sheets**

■ Westcourt Medical Centre promoted SCW via their website and their waiting room displays highlighting the fact sheets.



- ♣ The Ridge Medical Practice held an "info shop" event for their local population
  - Ashfield Voluntary Action held three free events during SCW to help locals with information on how to look after themselves.









## **Keep Calm and Look After Yourself!**

♣ Isle of Man promoted SCW with a walking football event and a number of health related activities across the island.

Oakshill Surgery in Somerset sent a news release highlighting better use of pharmacy and included links to the SCF fact sheets for winter ailments.

♣ North Durham CCG urged people to "keep calm and look after yourself" this winter.









#### Free MOT Health Checks Offered!

- 4 Hounslow and Richmond Community Healthcare Trust held a series of information events with their health promotion teams.
- George Eliot Hospital in Nuneaton held an information stall offering health checks to locals.
- Richmond Upon Thames Council promoted free MOT health checks.
- ♣ North West Ambulance Service used SCW to appeal to their population on proper use of 999 services, stressing that coughs, stomach aches and flu can be treated with a well stocked medicine cabinet.

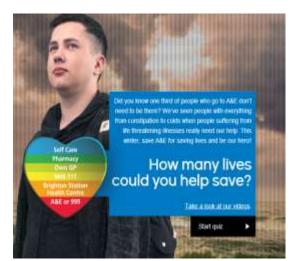






#### Be a Hero and Self Care this Winter!

- West Middx Hospital held an awareness event with health experts, including pharmacists, to educate people about how they can look after themselves.
- ♣ Binfield Surgery inspired people to get fit for self care week and organised zumba classes and posture correcting classes.
- ♣ Brighton and Hove CCG launched their "be a hero and self care" winter campaign with posters, leaflets and quizzes urging people to self care and save A+E for those whose lives are in danger.









## Campaigns Advise Locals to make healthy choices every day

- 4 Self Care Week is an excellent national programme which raises awareness of the importance of making healthy choices every day. Dudley's own Self Management Programmes are a great way of empowering local people to make decisions which will improve their own physical, mental and emotional wellbeing and I encourage people to take advantage of these free courses. [Dudley metropolitan Borough Council]
- People who know how to practice self-care and keep the emergency department for those whose lives are in danger really are our heroes, helping save lives. The types of illnesses and injuries that can be treated at home with self-care include flu, diarrhoea and vomiting, cuts and grazes, sprains and minor burns and infections. The tools and advice to help look after many of these issues are available at local pharmacies and, if a doctor's appointment is necessary, your pharmacist will be able to advise you. [Brighton and Hove CCG]







#### Campaigns Ask Locals to Recognise when to Self Care

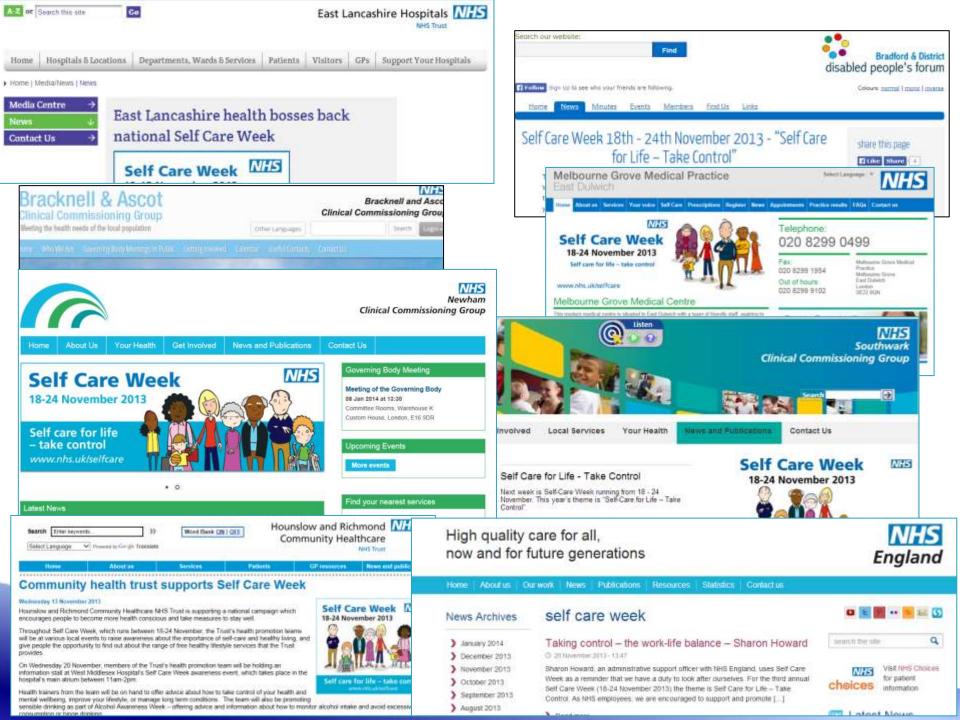
- Many people visit their doctor at this time of the year with colds and sniffles when they could treat themselves at home just as effectively with a well stocked medicine cabinet. [Southport and Formby CCG]
- 4 Some common illnesses don't require medical intervention and can be treated at home where most patients feel more comfortable. Take control means recognising when to self care and when to seek medical advice, and if you need advice, think about your local pharmacist or whether a visit to the GP surgery is necessary. [Croydon CCG]
- We can't highlight enough the importance of self care. By taking simple measures such as eating a healthy balanced diet and taking regular exercise, people can make a positive impact on their health and mental wellbeing. Self Care Week provides us with an ideal opportunity to stress the benefits of taking care of yourself and also recognising when to self care and when to seek advice. [Greater Preston CCG]

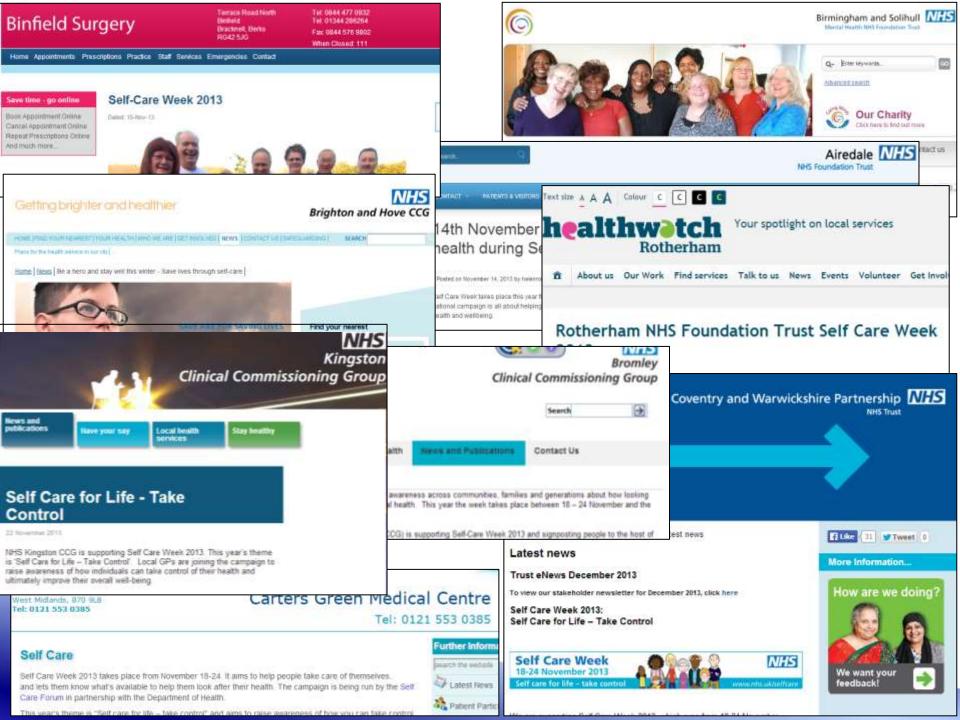


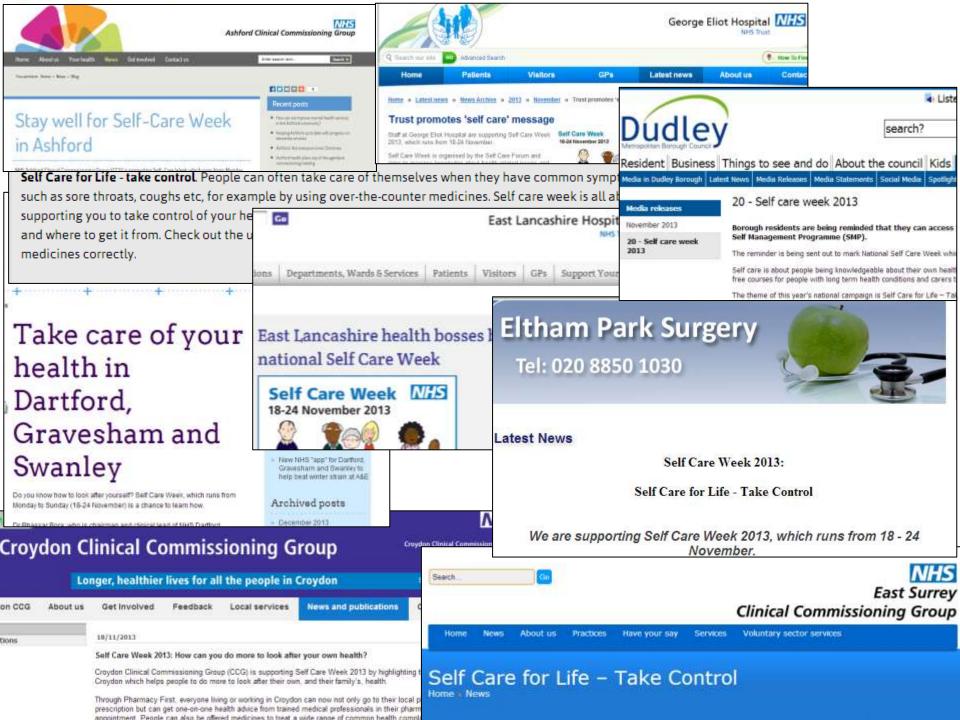
## National and Local Websites Support Self Care Week

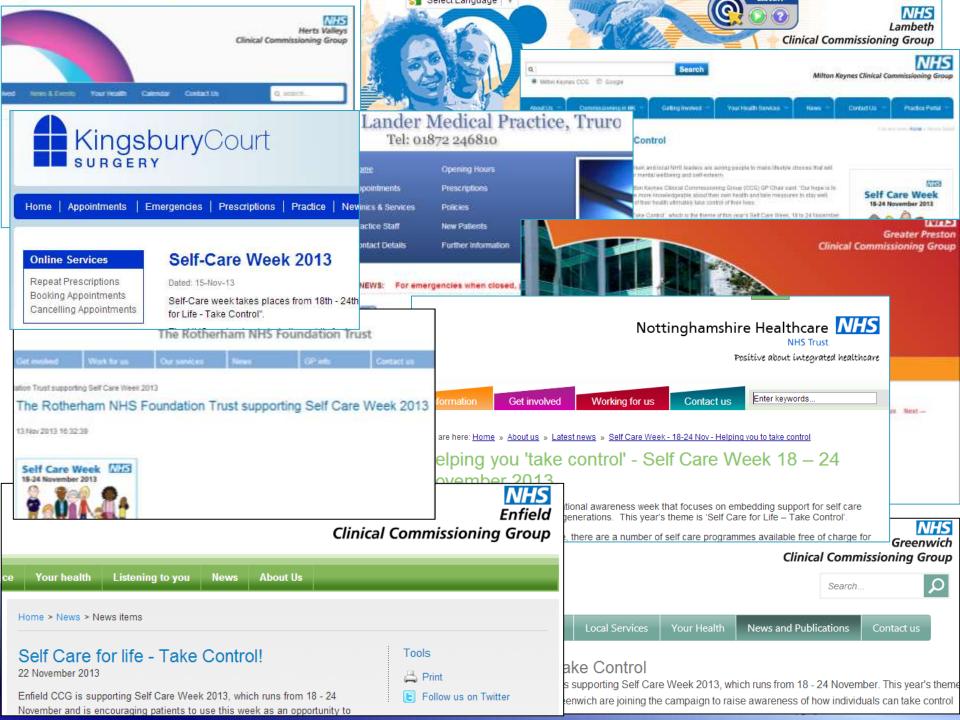














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Self Care Week

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a full life for everyone affected by epilepsy

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What is Self Care?

Self care means keeping fit and healthy, as well as knowing how to take medicines beat minor alments and seek help when you need it. If you have a long-term condition self care is about understanding that condition and how to live with it.

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In this section

### MS Support Centre

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» About epilepsy » News » Looking after yourself with epilepsy

Self help for people with MS 01244 6786 and other neurological conditions



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Self Care Week 18th - 24th November 2013

Home // Blog / Self Care Week 18th - 24th November 2013

Published on Thursday, November 21st, 2013

What is self care?

Self Care for Life is about being knowledgeable about your health and wellbeing, taking steps to stay well Eat properly, take regular exercise and look after your symptoms of minor ill health.

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Home » News » City charity make appeal for 'selfies' as part of Self Care Week campaign

#### City charity make appeal for 'selfies' as part of Self Care Week campaign

City charity Self-Help Nottingham and Nottinghamshire are currently encouraging people to share their healthy living tips by sending a 'selfie' as part of their celebrations for Self Care Week 2013.

Self Care Week is an annual national awareness week that focuses on embedding support for self care across communities, families and generations. This year's Self Care Week started on Monday 18 November, with a theme of 'Self Care for Life - Take Control'.

For anyone unfamiliar with the term 'selfie', Self Help Nottingham and Nottinghamshire are asking people to send them a self portrait photo via Twitter or Facebook, along with a few words explaining what they've done in their lives to improve their own physical health, mental and emotional well-being and self esteem.

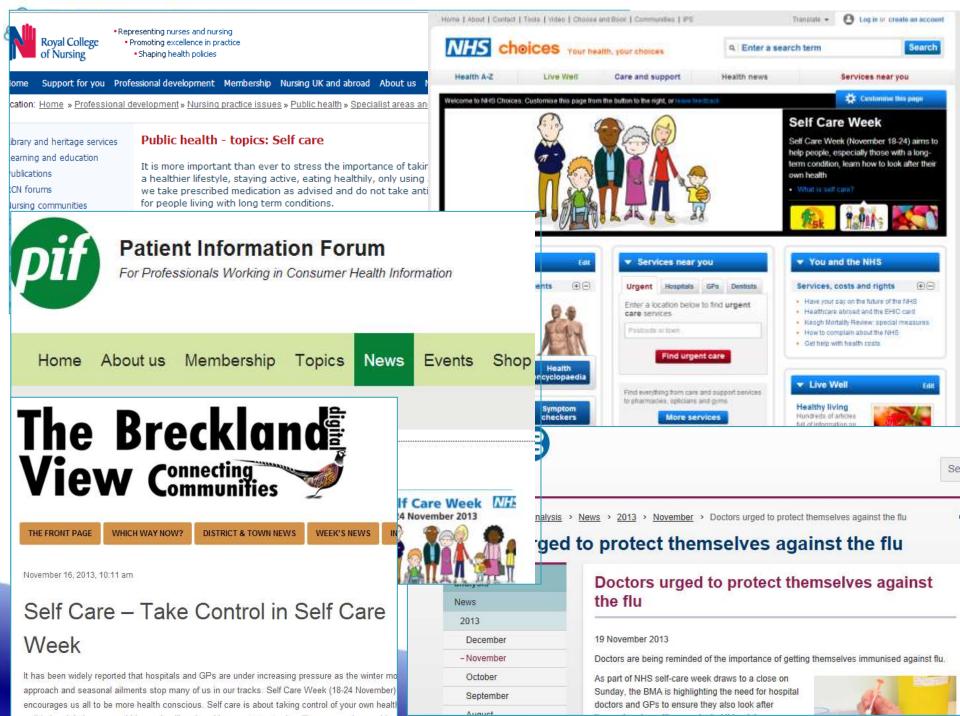
Below you can see some examples of 'selfies' that members of the staff team at Self-Help Nottingham and Nottinghamshire have submitted themselves to get the ball rolling.

For more information, visit the Self-Help Nottingham and Nottinghamshire website.







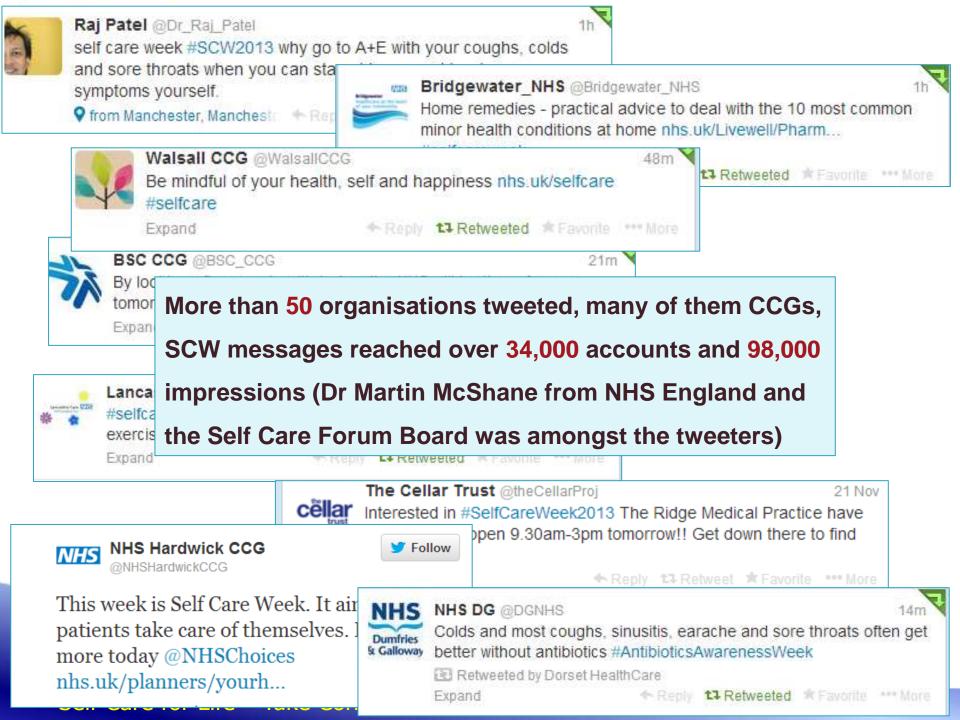




## Social Media Supports Self Care Week











### Self Care Week

18-24 November 2013

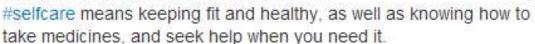




#selfcare still going strong pic.twitter.com/z75JIPMj5r



#### Worcestershire Acute @WorcsAcuteNHS



Retweeted by NHS SW CCG

Expand NHS Choices @NHSChoices



Self care week aims to help people manage their long term conditions with the greatest independence. Read up here bit.ly/I1r5yb

A Ranky 11 Retweeted & Faundie \*\*\* More

21 Nov

NHS

#### HALE Project @HALEProject

Events across Bradford District for #SelfCareWeek to help you take control of your health & wellbeing. Details at bit.ly/efMnv9

Retweeted by The Cellar Trust



#### SOPFG @SOPFG

There's no stopping our patient representatives joining in with the Zumba fun #selfcareweek pic.twitter.com/6hnc6vEh0p

Retweeted by Dave Rossiter





#### HorshamMidSussex CCG @HorshMidSusxCCG

In England, 99% of us are never more than 20 minutes away by car from a pharmacy #RightCareRightNow #SelfCare

Retweeted by NHS England South

Expand











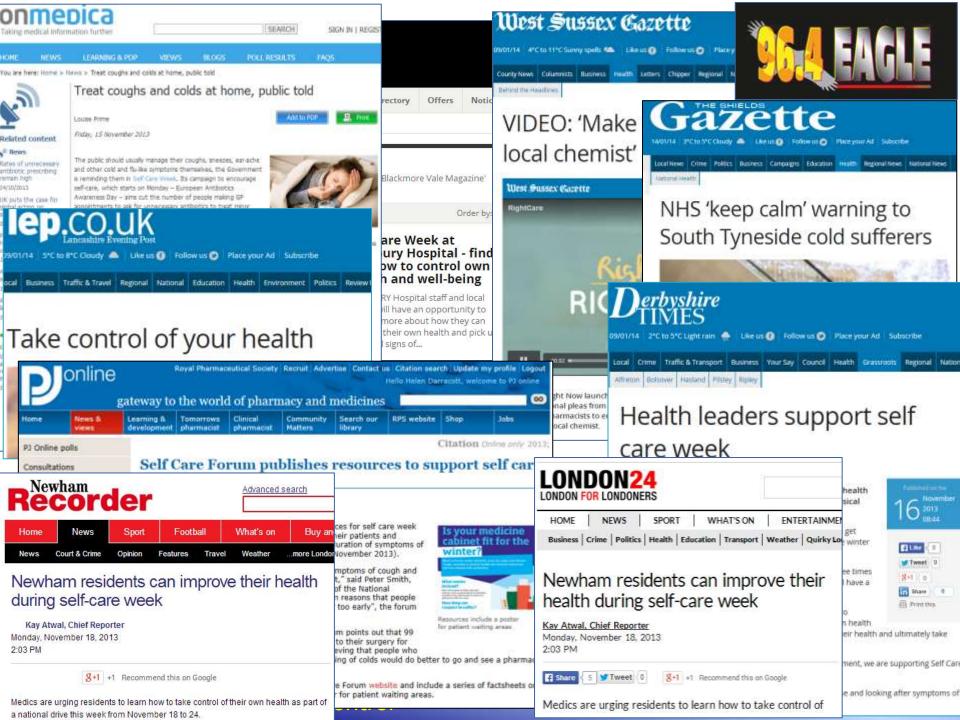
# 100 Local Campaigns Highlighted in 100 Local Newspapers

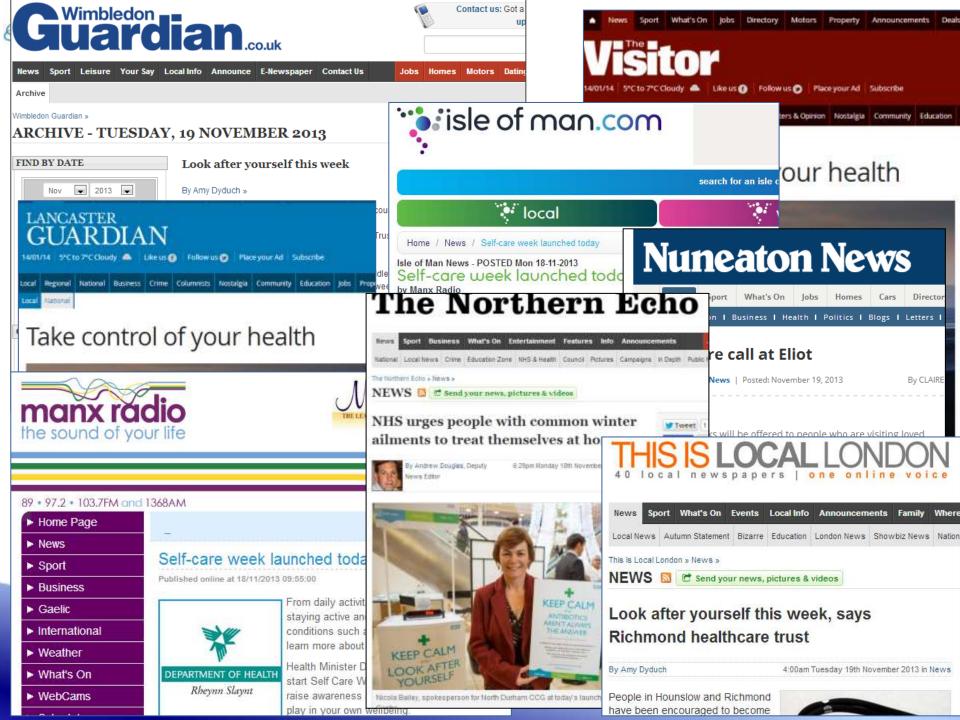














## What is The Self Care Forum?

- ♣ Established in May 2011, the Self Care Forum's objective is to further the reach of self care and embed it into every day life resulting in a life long habit.
- ♣ The Self Care Forum Board is made up of individuals keen to improve health literacy, enabling people to make informed decisions about their health and their family's health.
- Members of the Board are individuals from health related backgrounds and include patient group representatives, GPs, nurses, pharmacists, academics, DH, NHS England, media medics and the consumer healthcare industry.







## Self Care Week Partners



Melbourne Grove Medical Practice East Dulwich









**Forton Medical Centre** 



**Wellspring Medical Practice** 









at the heart of the local community

VEST MIDLANDS FIRE SERVICE



## Berkshire Healthcare M/



South Sefton Clinical Commissioning Group

**NHS Foundation Trust** 











## **Self Care Week Partners**







Westcourt Medical Centre















Cheshire East









self management uk









Central Southern Commissioning Support Unit















## A Big Thank You

On behalf of the organisers of Self Care Week we would like to thank everyone who participated in SCW 2013. Without your help our aim to have everyone self care for a healthier, happier life would not be possible. We hope we are one step closer to furthering the reach of self care and embedding it into every day life, to make it a life-long habit.

If you would like any further information about the Self Care
Forum go to <a href="www.selfcareforum.org">www.selfcareforum.org</a> or contact Libby
Whittaker, email: libby.whittaker@selfcareforum.org



